



N E W S R E L E A S E

TOTAL INSURANCE SERVICES, INC. HONORED BY THE HANOVER

NORTHBROOK, IL (June 1, 2007) –The Hanover Insurance Group, Inc., a leading super regional property and casualty company, recently named Total Insurance Services, Inc. its President’s Club Commercial Lines Agent of the Year.

The award was granted in recognition of the agency’s deep commitment to customers, growth and for exemplifying what it means to be a true partner.

“Total Insurance Services is a world class insurance agency, with a true understanding of the commercial lines market and in particular the real estate sector,” said Paul Mueller, Midwest regional president, The Hanover. “The agency and its principals never waiver in their commitment to the customers they represent. On behalf of all of us at The Hanover, I would like to congratulate Total Insurance Services and, at the same time, thank the agency for its commitment to an ongoing partnership with our company.”

The Hanover is located locally at 333 West Pierce Road, Suite 300, Itasca, IL and can be reached at (800) 685-5669. Total Insurance can be reached at 847-205-1777 or www.totins.com.

About Total Insurance Services

For more than fifty years, Total Insurance has served a clientele that emanated out of the Chicago area and has expanded throughout the United States and Worldwide. Total is an all lines agency and offers a full complement of products and services in the following disciplines: Property and Casualty Insurance; Group and Individual Benefits including Health, Dental, Disability, Life, and Long-Term Care Insurance; Financial Planning and Investments. Total is listed as the 19th largest insurance broker in Chicago (May of 2006, Crain’s Chicago Business), is a premier producer with Blue Cross Blue Shield (top 30 agents), and serves on various other insurance company advisory panels.

In partnership with Strategic Independent Agents Alliance, Total provides an opportunity for small, independent minded, entrepreneurial agents to affiliate through membership in Total’s wholly owned venture, Northern Illinois Strategic Insurance Alliance, LLC.

About The Hanover

The Hanover Insurance Group, Inc., based in Worcester, Mass., is the holding company for a group of insurers that includes The Hanover Insurance Company, also based in Worcester, Citizens Insurance Company of America, headquartered in Howell, Michigan, and their affiliates. The Hanover offers a wide range of property and casualty products and services to individuals, families and businesses through an extensive network of independent agents, and has been meeting its obligations to its agent partners and their customers for more than 150 years. Taken as a group, The Hanover ranks among the top 35 property and casualty insurers in the United States.

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The Hanover Insurance Company | Citizens Insurance Company of America

www.Hanover.com